

Ruislip Lido Operational Plan 2026

Version	Author	Date	Next Review Date
Draft 1.0	xxxx	24/02/2026	
Draft 1.1	xxxx	13/03/2026	
Final	xxxx	22/04/2026	February 2027

Concept of Operation

For a multi-disciplined team consisting of internal LBH officers and external partners and contractors to jointly mitigate the impacts on local residents of large visitor numbers to Ruislip Lido and to seek to ensure the peaceful and lawful use of LBH managed public land, public highway and car parks.

Location/General information

The Lido is a 60-acre reservoir and artificial beach situated between Ruislip Common, Ruislip Woods and Poor's Field and Reservoir Road, HA4 7TY.



The Lido is accessible all year.

Swimming and BBQ's are not permitted at the Lido. Toilets are available off Willow Lane Car Park between 10am and 6pm. There are two permanent car parks on site at the Lido, both being available for resident and non-resident use.

A risk assessment for the site itself is currently being undertaken and this operational plan is subject to review once that risk assessment is finalised.

Situation

From approximately late March (Easter) and during the summer months every year until mid-September, the volume of visitors at the Lido can exceed 2,000 on any one day. This puts

considerable strain on local infrastructure and Council resources and impacts the everyday lives of local residents who live near nearby. The challenges that present themselves during the busy peak season, mainly on weekdays during the school summer holiday or at weekends, are as follows:

- Significant parking issues when the two Lido car parks become full, including inconsiderate and/or dangerous parking and the blocking of residents' driveways and dedicated residents only parking spaces.
- Localised traffic congestion / gridlock.
- Littering.
- General ASB/public disorder and noise.
- Misuse of Lido facilities and infringements upon Lido rules.
- Misuse of drink and drugs including underage use of both.

Aims/Objectives

To limit the impact of high volumes of visitors to the Lido on local residents and surrounding roads by:

- Determining appropriate resources to be deployed to the Lido and surrounding areas by considering likely visitor numbers and potential impacts on a weekly basis.
- Deploying additional parking enforcement officers to patrol local roads around and near to the Lido to deter inconsiderate and unlawful parking and enforce parking standards.
- Deterring parking in residential areas near to the Lido. Additional overflow car parking provision will be made available when this is anticipated to be required.
- Deploying additional litter crews to clean away quickly any litter left behind by visitors.
- Deploying car park marshals and signs to supervise the car parks and advise motorists when parking is limited.
- Deploying Environmental Enforcement Officers where there is a high likelihood of anti-social behaviour to take enforcement actions against breaches of the Public Spaces Protection Order and other relevant ASB or environmental legislation, and to act as a visible presence and deterrent.

In addition, the presence of Council staff and contractors at the Lido will provide reassurance and support to residents / visitors attending the Lido.

Response Plan

The following category of response will be agreed by the Cabinet Member for Community and Environment on a week-by-week basis, preferably on the Monday in advance of each weekend (Tuesday at the latest). In the absence of the Cabinet member for Community and Environment an alternative Cabinet Member will agree the category of response. Officers from Parking Services will seek a decision from the Cabinet Member on the categorisation for the forthcoming weekend with reference to the weather forecast.

In the event that the weather forecast indicates a Tier 1 response is required during a weekday (typically only when exceptional weather is expected during half-term, or the summer holiday period), then a Tier 1 response will be recommended to the Cabinet Member for Community and Environment and arrangements put in place if agreed by the Cabinet Member.

There are no planned deployments of Environmental Enforcement Officers to the site under the tiering arrangements due to irregularity of relevant issues requiring their presence. Environmental Enforcement Officer or ASB/ noise related deployments will be based on reported issues.

Additional Overflow Parking & Events at the Crematorium

It is now possible to book services at the Crematorium during weekends, plus bank holidays and therefore some flexibility on car park arrangements is required. The car park layout for each weekend will be determined in consideration of all requirements and will be in place each Friday afternoon prior to the weekend. Signage within both the crematorium grounds and Breakspear road, will be installed.

On weekends when there are services at the crematorium the arrangements will be as shown below. Where possible, if events at the crematorium allow, further space will be made available for Lido overflow parking.



Parking provision – Crematorium services

Parking spaces:

Location	Quantity
3. Lido only	114 bays
3. Lido only	12 blue badge bays
1. Crematorium central space	23 bays
1. Crematorium central space	4 blue badge bays
2. Overflow parking crematorium	51 bays

2. Overflow parking crematorium	7 blue badge bays
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Below are the parking arrangements for days when no service is to be held at the crematorium and to remain in place for the weekend.



Parking provision – with No crematorium services

Parking spaces

Location	Bays
Crematorium central space	23 bays
Crematorium central space	4 blue badge bays
Lido only	19 Blue badge bays
Lido only	165 Bays

Response Categories

Tier 1 – High Impact - High volume of visitors to the Lido anticipated, exceeding capacity of local infrastructure.

- Mobilisation of additional car parking spaces Breakspear Crematorium on weekends and bank holidays. Clear signage in place for the overflow car park, immediately / visible outside the car park.

- Additional 4 X APCOA parking enforcement officers deployed (in addition to the 1 x parking enforcement already permanently deployed to this area) (5 in total).
- Events management company staffing - 4 traffic marshals in the Lido car parks, 4 traffic marshals at the crematorium overflow car park, 2-4 traffic marshals per overflow car park subject to the requirements of the car park layout. Marshals to also be stationed at the end of Reservoir Road to assist with traffic flows.
- Deployment of 1 x Tow truck (with 2 x CEOs/ drivers).
- x4 VSM signs in place (placed in high-visibility locations to indicate Lido car parks full and to direct traffic to overflow car parks – to include the junction of Ruislip High Street and Bury Street, at the Junction of Ducks Hill and Rickmansworth Rd and Breakspear and Swakeleys Roads).
- Existing Lido Manager and team on site (Lido Manager and minimum x1 additional officer).
- Additional Lido litter team staff in place during the day(s) and for the subsequent clear up.

Parking Services Costs – Tier 1:

Tier 2 – Medium Impact - Medium volume of visitors to the Lido anticipated, not exceeding capacity of local infrastructure, but impacting residents at times. The following can be a flexibly deployed, depending on anticipated pressures.

- Additional 2 X APCOA parking enforcement officers deployed (in addition to the 1 x parking enforcement already permanently deployed to this area) (3 in total)
- Deployment of 1 x Tow truck (with 2 x CEO/ driver)
- Events management company engaged- 3 traffic marshals deployed in Lido car parks
- Existing Lido Manager and team on site (Lido Manager and minimum x1 additional officer)
- Existing Lido litter team in place

Parking Services Costs – Tier 2:

Tier 3 – Low Impact – Low volume of visitors to the Lido anticipated,

- No additional officer resources required during the day.
- Existing Lido Manager and team on site (Lido Manager and minimum x1 additional officer)
- Existing Lido litter team in place

Additional costs associated with Tier 3

Parking Services Costs – Tier 3:

Responsibilities

- Civil Enforcement Officers and Tow Truck: Parking Services.
- Car Park Marshals and road signage: Green Spaces Team.
- Street Scene Enforcement/ ASB: ASB Team.
- Lido facilities management: Green Spaces Team
- Litter clearance/ waste removal: Waste Services

Overall Operational Lead: Richard Webb; Director of Community Safety and Enforcement

Recording Activity

A single, central record of activity, incidents and outcomes is updated each week to reflect the issues arising at the Lido and the activity of the different teams/ resources present that weekend. This record should be updated by each team on each Monday (Tuesday following a bank holiday) to reflect the previous weekend.

Cost Monitoring

A single record of the costs associated with the additional resources deployed at the Lido under the tiering arrangements outlined above is collated monthly by the Finance team. This cost information is collated from the separate cost centres supporting the different activity. Therefore, it is important that costs are reflected in the appropriate budgets to ensure this central record of additional costs is accurate.

Contact names and numbers (numbers to be confirmed prior to each weekend)

- Parking Services – xxxxxxxxxx
- Lido Manager - xxxxxxxx
- Lido Seasonal Operatives xxxxxxxx
- ASB xxxxxxxxxx

CSP / Events Management

- Sat and Sun – xxxxxxxxxx

Other relevant teams/individuals' contact details

- Parking enforcement – APCOA xxxxxx
- Environmental Enforcement Team (APCOA), Team Leader xxxxx

Communications Strategy

The Communications team will support any public communications considered necessary to deter visitors from outside the borough from behaviours that impact on local residents. This may include proactive messaging to residents and visitors to be responsible and safe, take litter home, etc. A range of channels may be used, including social media.